



iPad: JAMF Parent Guide

The School Requirement

From Wednesday 20th March, the school will begin to transition all iPads onto the JAMF Mobile Device Management system. This is to ensure that the school meets the updated statutory guidance from the Department for Education around device safety in schools.

It will be a requirement for all iPads used within school, whether purchased through the school or secured privately, to have this software installed.

What is JAMF?

In response to new statutory guidance from the Department for Education, the school has trialled the use of a mobile device management (MDM) system called JAMF with students in Year 7. Following the success of this trial and having solved some teething issues, we are now ready to roll this out across all other year groups within the school.

JAMF is a powerful tool that enables parents and teachers to control access to apps on a young person's device. While in school hours, teachers will have control of your child's device. While at home, parents can have control over the iPad including which apps can be accessed and for how long.

JAMF is time restricted. The school will have control between the hours of **8.00am and 3.30pm Monday to Friday during term time**. Parents can have control outside of these hours, otherwise the device will default to being unrestricted.

Apps restricted by either the parent (at home) or staff (at school) will be hidden completely from the child's home screen.

What do parents/students need to do?

Each year group will be allocated a day where their device will need to be handed over to the IT team for the JAMF profile to be installed. You can find your child's date below. Before this date, you must ensure that:

- The iPad has been backed up to iCloud. You can use the guide from Apple here: [How to back up with iCloud](#)
- The device is factory reset. You use the guide from Apple here: [How to erase all content and settings](#)

Once the iPad has had JAMF downloaded, students will be able to restore their iPad (including any purchases)

using the backup from iCloud. You can find a guide from Apple on how to do this here: [Restore your iPad from a backup](#)

Date	Year Group
Monday 3rd June	Year 8
Tuesday 4th June	Year 9 (remaining)
Wednesday 5th June	Year 10

How do I set up JAMF parent?

You can watch this quick and [easy set up guide](#) or follow the instructions below:

1. Download the JAMF Parent app from the Apple or Android App Store onto your own (parent) device.
2. Tap 'Get Started'
3. Tap 'Scan QR Code'
4. On the student's device, open the JAMF app (called 'Student')
5. Tap the student's profile icon (this is usually just a grey silhouette).
6. Tap 'Authorise Parent'
7. Scan the QR code that appears on the student device.

How do I use the app?

More detailed information about how to use the app can be found here: [Jamf Parent Guide](#).

How can I download additional apps on my child's iPad?

In order to download additional apps on your child's iPad, they will need to log out of their school AppleID and log in to a personal account. **This should not affect the functionality of JAMF.**

Young people under the age of 13 cannot have their own AppleID. However, they can have a managed ID connected to a school or family account.

You can create an AppleID for your child by following the steps found here: [Create an Apple ID for your child](#).

FAQs

What happens when my child leaves the school?

The JAMF restrictions will be removed from your child's device automatically once they have finished their time at Bohunt Horsham.

Can my child still use their device at home for leisure?

Yes. Your child will simply need to log out of their school Apple ID and sign into a personal Apple ID. The device will automatically revert to the school settings at 8.30am each day.

What else do I need to do at home to protect my child?

JAMF will enable you to control what apps your child can access and when they can access them. However, you will still need to monitor your child's internet usage. You can find out how to do this here: [How To Control Internet Access at Home \(Block Content\)](#)

You can also place additional controls on your child's iPad by using this guide: [Use parental controls on your child's iPhone, iPad, and iPod touch - Apple Support](#)

I already control my child's device - why do I need this?

While you may be able to monitor your child at home, the school needs to be able to safeguard your child while at school. The settings and restrictions you place on your child's device do not necessarily protect them from the additional risks of using a public network. In addition, JAMF enables the school to control the device in lessons - directing students to specific apps, downloading apps and content required for lessons and enabling routine updates.

What apps can my child download at home by default?

By default, JAMF restricts downloadable apps to those suitable for those aged 12 and below. To download apps beyond this, you will need to change your child's settings within settings → screentime → content and privacy restrictions.

What happens if I refuse to allow JAMF to be uploaded onto my child's device?

In the event that parents refuse to install the JAMF profile, the device would no longer be able to be used in school. As an iPad one to one school, this would leave us in a difficult position considering the statutory guidance provided by the department for education regarding mobile device management in school. In essence, it would leave a young person disadvantaged to do so. While the change feels uncertain and unknown, parents in Year 7 have been wholly positive about the experience and we have worked through many of the teething issues in implementing the system with them. As a result, we do not foresee a reason why a parent would not want the school to have greater control of the iPad to enhance the digital learning experience and protect young people more effectively while in school, while also affording parents greater control over the device while at home.

What happens if my child is off sick? Will they be able to use the device without restrictions?

Currently there is not the functionality to remove restrictions for individuals on a day by day basis. We would suggest that if a young person is able to use their device while they are sick, they could be completing the work set by their teachers in their digital learning spaces.

Will my child be able to use their device without restrictions on Wednesday afternoons?

Unfortunately, this is not possible. However, our advice to students is that they should be completing homework, attending a club or completing independent revision during this time rather than using their device for leisure.

I am concerned about data being lost during the factory reset stage of the process. Who is responsible for ensuring data is not lost?

It is the responsibility of students and their families to backup the iPad to an appropriate iCloud. This is no different from day to day operation where, should the iPad become damaged or malfunction in any way, it would be the responsibility of the student to have backed up the device before the incident occurred.

Anything associated with a google account (i.e. work in classrooms or the google suite of apps) is backed up to the gmail account which is secured by the school.

Why is this mandatory?

The Department of Education has recently updated their guidance in regards to the use of devices within schools. The JAMF software is mandatory as a result of changes within [Keeping Children Safe in Education](#). This is a statutory document by which all schools must abide by to ensure that young people are able to access the internet safely, securely and effectively when using devices in school. It continues into various other documentation including more comprehensive guidance in [Meeting digital and technology standards in schools and colleges](#). JAMF is simply designed to enable the school to ensure young people's online safety, en masse, in a school of 1000 young people while ensuring the device can be used as normal outside of school hours.

What happens if my child does not have JAMF installed on their iPad?

If a young person is found to be using an iPad without JAMF installed from Monday 17th June, the iPad will be confiscated until the end of the day. This is to ensure that both the young person and their peers are safe from harmful online content, particularly that which may be accessed through apps.

What data can you see on my child's iPad and who can see it?

The JAMF software acts like a wall, rather than a window. It stops young people from being able to use particular apps (e.g. games, social media) rather than to enable the school to see what is on the iPad beyond the apps installed on it (i.e. we cannot open an app to see its contents). Even this is heavily restricted to the Assistant Headteacher responsible for Data Protection (Liam Harris), the Headteacher (Georgette Ayling) and the Network Manager.